Competition Terms and Conditions

arc Advent Countdown: Edition 03, Hotel Chocolat The Family Advent Calendar Collection

1. To participate in the arc Advent Countdown giveaway, entrants must follow the competition instructions on the official arc Shopping Centre Instagram post. The competition closes at 11:59pm on Monday 30th November 2026. Entries submitted after this time will not be accepted. Entries made directly to this terms and conditions page will not be counted.
2. To enter, participants must:
    a. Follow the official arc Shopping Centre Instagram page (@arc).
    b. Comment on the competition post with the arc retailer they are most looking forward to visiting for their Christmas shopping.
3. There will be one winner, selected at random from all eligible entries that meet the requirements outlined above.
4. The competition is open to residents of the United Kingdom (England, Scotland, Wales and Northern Ireland), excluding employees of Workman LLP, contractors, their immediate families and anyone directly connected with the organisation or promotion.
5. The prize consists of one Hotel Chocolat The Family Advent Calendar Collection. The prize is subject to any applicable manufacturer's terms and conditions.
6. The winner will be selected and contacted via Instagram following the competition's closing date. The winner will be provided with details on how to collect their prize from arc Shopping Centre, Bury St Edmunds.
7. The promoter reserves the right to provide an alternative prize of equal or greater value in the event of unforeseen circumstances.
8. Only one entry per person will be accepted, unless otherwise stated in the competition post.
9. No purchase is necessary to enter. However, entrants must have access to Instagram and an internet connection. No reimbursement will be provided for expenses incurred while participating.
10. The promoter reserves the right to exclude entries considered inappropriate, fraudulent or associated with misconduct.
11. The prize is non-transferable, non-refundable and cannot be exchanged for cash or any alternative prize.
12. The winner must respond and claim their prize within 48 hours of being notified. If no response is received within this period, the promoter reserves the right to select an alternative winner.
13. The promoter's decision is final, and no correspondence will be entered into regarding the outcome of the competition.

14. Personal information collected from entrants or the winner will be used solely for administering the competition, including contacting the winner and arranging collection of the prize.
15. Personal data will be processed in accordance with applicable UK data protection legislation and will not be used for marketing purposes without the individual's prior consent.
16. This promotion is in no way sponsored, endorsed, administered by or associated with Instagram or Hotel Chocolat. Entrants provide their information to Workman LLP and not to Instagram. By participating, entrants agree to release Instagram from any claims arising in connection with the promotion.
17. The promoter accepts no responsibility for entries that are lost, delayed, incomplete or not received due to technical failures, network issues, software problems or other circumstances beyond its reasonable control.
18. The winner may be invited to participate in reasonable publicity relating to the competition, such as providing a short statement or photograph. Participation in publicity is voluntary and will not affect entitlement to the prize.
19. The promoter reserves the right to amend, suspend or withdraw the competition without prior notice where unforeseen circumstances outside its reasonable control make this necessary.
20. This promotion and its terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.
21. Promoter: Workman LLP, 80 Cheapside, London. Website: www.workman.co.uk. Registered in England, No. OC327825.